



*Bank deposit mo, protektado!*

# PUBLIC ADVISORY

## 18 August 2020

The operations of the Philippine Deposit Insurance Corporation (PDIC), including its Public Assistance Center (PAC), continue to be open upon placement of the National Capital Region under general community quarantine (GCQ) effective **19 August 2020**. Our Call Center is also now open during office hours to accept queries and requests. Clients may call the hotline and toll free numbers in addition to other communication channels such as email and posting a private message in our Facebook account.

When visit at the PAC is deemed necessary, clients should set an appointment through any of the contact information below.

While inside the office premises, the PDIC assures that the health and safety of its clients and employees are of primary importance. Health protocols in accordance with the guidelines set by the Government will be strictly implemented. All clients and employees are required to wear face masks, undergo thermal scanning and step on disinfection mats upon entry; and observe physical distancing at all times.

For more information and updates, please visit **[www.pdic.gov.ph](http://www.pdic.gov.ph)**.  
Thank you.



**[pad@pdic.gov.ph](mailto:pad@pdic.gov.ph)**



**(632) 8841-4141** (for Metro Manila clients)



**@OfficialPDIC**



**1-800-1-888-7342 or 1-800-1-888-PDIC**  
(for clients outside Metro Manila)